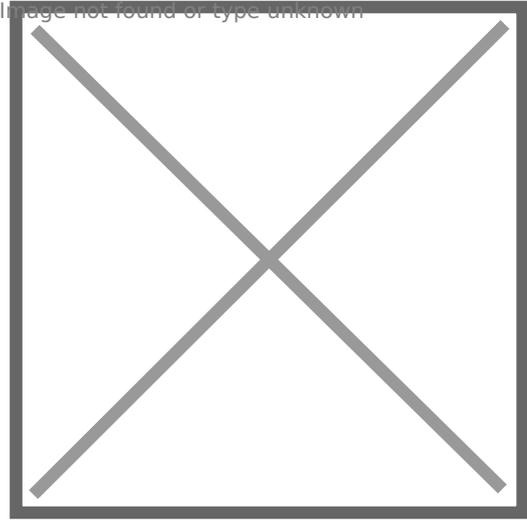


# Ready Reckoner



On the importance of active  
listening:

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Revision #4

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